

DRAFT

Commissioning Plan for Dementia - Objectives

NOTE: Where the action reference number is highlighted in blue, NHS Wiltshire report against this action to the Strategic Health Authority.

Commissioning Plan for Chapter 1

Chapter 1 – Effective Management Systems				Vision Statement:			
Planned Commissioning Activity							
	Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0101	Responsible lead identified	Organisations identify dementia as a priority.	Ongoing	NHS Wiltshire	Wiltshire Council	G	Emily Denham - Dementia Lead NHS Wiltshire Dementia Commissioning Manager – Wiltshire Council
0102	Executive sign up to self assessment	Organisations identify dementia as a priority.	Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	G	Director of Performance Improvement - Joint Chair for the Wiltshire Dementia Delivery Board George O'Neill, Wiltshire Council Head of Commissioning (Mental Health, Substance Misuse and Safeguarding Adults)
0104	Evidence of multi-agency involvement	Organisations identify dementia as a priority.	Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council, AWP, Voluntary organisations	G	Local Authority and Vol Org involvement Wiltshire Dementia Delivery Board. Refreshed ToFR for Wiltshire Dementia Delivery Board to be uploaded on Cris Cros return by end- May 2011

Commissioning Plan for Chapter 2

Chapter 2 – Improving Public and Professional Awareness and Understanding of Dementia				Vision Statement: In the future the public and professionals will know enough about the symptoms, supports and treatments for dementia to ensure that diagnosis and intervention will occur at a much earlier stage.			
Planned Commissioning Activity							
Actions		Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0201	A sustainable, local awareness raising strategy is being delivered.	There is greater awareness and understanding of dementia across Wiltshire.	Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council and statutory and non statutory providers	G	Dementia Awareness Plan approved by Board (04-07-2010) Public Awareness Day/DVD/GP Surgeries information sharing. 2 Conferences held: - Members of the Council - Multi-organisations
0202	Public awareness campaign takes place throughout Wiltshire over a 12 month period.	There is greater awareness and understanding of dementia across Wiltshire.	Campaign commences in September 2011	NHS Wiltshire	NHS Wiltshire, Wiltshire Council and statutory and non statutory providers	A	Campaign to take place and link with the dementia worker that will be recruited with the DH pump priming funding.
0203	Conference to be held for Council members and Council staff	Staff have increased understanding of dementia and how they apply this to their role.	Conference to be held in February 2010.	Wiltshire Council	Wiltshire Council	G	Conference held on 9 th February. Attended by 125 council members and staff.
0204	Develop DVD for public awareness campaign sessions.	People with concerns about their memory are aware of what they need to do to find support.	September 2010.	Wiltshire Council	NHS Wiltshire, Wiltshire Council and statutory and non statutory providers.	G	DVD produced and is being distributed on a continuous basis.

Commissioning Plan for Chapter 3

Chapter 3 – Good quality early diagnosis and intervention for all				Vision Statement: Wiltshire residents will have easy access to comprehensive memory assessment services.			
Planned Commissioning Activity							
	Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0301	GP leadership is identified in the Primary Care Trust	GPs identify dementia as a priority.	Ongoing	NHS Wiltshire	Primary Care	G	GP lead for NHS Wiltshire is Dr Steve Rowland. Dementia Strategy discussed at GP Clinical governance meeting. GP leads within emerging GP Commissioning Consortia to be confirmed and will be members of the Dementia Delivery Board.
0302	Memory assessment services sufficient to meet local need are commissioned as part of a locally agreed care pathway	People with dementia have easy and timely access to good quality diagnosis services	Ongoing	NHS Wiltshire	AWP	A	Plans implemented to improve the current capacity of memory services in Wiltshire. Ongoing performance management to deliver service improvements.
0303	A pathway for people with learning disabilities and memory problems is in place.	People with a learning disability and memory problems have easy access to services	Ongoing	NHS Wiltshire	Community Teams, Primary Care, AWP	G	No separate pathway since one pathway works for all. Community teams have responsibility for identifying and supporting people with LD who are identified with memory problems, including early onset. For all patients with these needs, the generic dementia

Commissioning Plan for Dementia - Objectives

							pathway is used. Implementation of the Green Light Toolkit by primary care, Community Teams, and AWP supports this delivery.
0304	Early intervention Group to develop proposal for programme of events and training for GPs in awareness and early diagnosis	Increased awareness of dementia amongst GPs	March 2012	NHS Wiltshire	NHS Wiltshire, AWP	A	Lead GP has completed initial programme covering 70% GPs. Conference planned to take place by 2012 for GPs.
0305	Early intervention identify a range of tools to assist GPs in early diagnosis	An increase year on year in 5% of GPs diagnosing dementia	Tools identified by January 2012	NHS Wiltshire	NHS Wiltshire, AWP		On-going
0306	AWP are asked to consider how CMHT's links with practices can be strengthened	Improvements in CMHT/GP relationship contributes to outcome 2.2 (above)	AWP present proposals to Steering Group – September 2011	AWP	NHS Wiltshire, AWP, Wiltshire Council	A	AWP are in the process of redesigning their services
0307	A review of the % of dementia patients' registered by practice and a validation of register occurs	Valid baseline data exist from which to judge outcome 2.2 (above)	Review and validation completed April 2010	NHS Wiltshire	NHS Wiltshire	A	PBC DES includes target on completion of dementia registers.

Commissioning Plan for Chapter 4

Chapter 4 – Good quality information for those diagnosed dementia and their carers				Vision Statement: Clear and accessible information on dementia will be readily available to all who need it.			
Planned Commissioning Activity							
Actions		Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0401	The Primary Care Trust has commissioned comprehensive information to be provided as part of commissioned pathway.	People with dementia and their carers have easy to access and high quality information.	Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	G	PCT jointly commissions this with Wiltshire Council. Core information services funded (telephone helpline, written information) via a partnership agreement with the Alzheimer's organisations.
0402	Written information pack produced and distributed for each of the 4 localities. To be updated annually		November 2010	Wiltshire Council	Wiltshire Council, NHS Wiltshire, Statutory and Non Statutory Providers	G	'Caring for people with dementia' booklet produced and distributed on a continuous basis. Positive feedback from families and staff.
0403	The Council and PCT websites are updated to include information about dementia and how to access services.		November 2010	Wiltshire Council, NHS Wiltshire	Wiltshire Council, NHS Wiltshire, Non statutory providers	A	Web page on Council website up and running – needs updating. Wiltshire Council has commissioned Alzheimer's Support to provide a one-stop website for dementia in Wiltshire.
0404	Information on dementia to be available via mobile libraries		Ongoing	Wiltshire Council	Non statutory Providers	G	Ongoing.
0405	Increase book stock on dementia in libraries		July 2011	Wiltshire Council		G	Currently identifying appropriate and recommended books.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 5

Chapter 5 – Enabling easy access to care, support and advice following diagnosis				Vision Statement: People living with dementia and their carers will be facilitated to have easy access to appropriate care, support and advice.			
Planned Commissioning Activity							
	Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0501	Jointly commissioned dementia advisor services are in place at the point of diagnosis, as part of a locally agreed pathway.	People with dementia have a clear pathway through services		NHS Wiltshire	Wiltshire Council, AWP	A	Joint scoping (NHS Wiltshire and Wiltshire Council) to develop this service.
0502	People with dementia receive care that is co-ordinated and integrated across all relevant agencies.	People with dementia have seamless service provision	October 2011 – business case to be presented to OSC	NHS Wiltshire	Wiltshire Council, AWP	A	Coordination delivered via Wiltshire Dementia Delivery Board. Joint scoping (NHS Wiltshire and Wiltshire Council) regarding interfaces between service providers that require further enhancement/join up through mutual accountability protocols.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 6

Chapter 6 – Development of Structured peer support and learning networks				Vision Statement:			
Planned Commissioning Activity							
	Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0601	Jointly commissioned peer support and learning networks are integrated into mainstream services, as part of a locally agreed pathway. These services are aligned with information services and dementia care advisors.	People with dementia and their carers have access to peer support.	Ongoing	Wiltshire Council	Non-statutory providers	G	Wiltshire Council commission 4 Memory Cafes, Eight Singing for Brain Groups, an experimental memory support group for people with dementia and carer support groups.
0602	Jointly commissioned peer support and learning networks are accessible to all people with dementia and their carers, including those in rural areas, from different cultural backgrounds and with specialist needs, e.g. people with learning disabilities and younger people.	People with dementia and their carers have access to peer support.	Ongoing	Wiltshire Council	NHS Wiltshire, AWP, Non-statutory providers	G	The breadth of the services commissioned cover the needs of people across all sections of society. See comments for 0601
0603	Commissioners routinely engage with, and consult with peer support networks in order to inform commissioning and service improvement.	People with dementia and their carers are able to voice their views and experiences and have them heard.	Ongoing	Wiltshire Council	NHS Wiltshire, AWP	G	Carer's Reference Group provides inputs to Wiltshire Dementia Delivery Board. Provider-specific Dementia Groups have associated Carer/User inputs. SFT: Carers & Users sub group of SFT Dementia Steering Group from Q2 2011.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 7

Chapter 7 – Improved community personal support services		Vision Statement: There will be an appropriate range of services to support people with dementia living at home and their carers. Access to flexible and reliable services, ranging from early intervention to specialist home care services which are responsive to the personal needs and preferences of each individual and take account of the broader family circumstance will be in place.					
Planned Commissioning Activity							
Actions		Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0701	An agreed joint strategy is in place and implemented.		Ongoing	NHS Wiltshire	Wiltshire Council	G	Jointly funded LA/PCT - Alzheimer's Support and Carers Support Organisations.
0702	Develop appropriate domiciliary care support for people with dementia	People living with dementia and their carers receiving domiciliary care report an improvement in service provision	September 2011	Wiltshire Council	Wiltshire Council	G	Rather than create a "Specialist service", the Help to Live at Home Theme lead from Wiltshire Council, has developed a service specification for domiciliary care and support, which will be inclusive of the needs of people with dementia. The new service will start in September 2011 with there being a transition period for individuals affected by the changes.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 8

Chapter 8 – Implementing the carers strategy		Vision Statement: The provisions of the carers strategy are available to carers of people with dementia					
Planned Commissioning Activity							
	Actions	Outcomes	Milestone s	Lead Agency	Contributors	Progress (RAG)	Comments
0801	A jointly agreed Carers' Strategy and Implementation Plan are in place. They incorporate a dementia focus. Funding is identified to deliver short breaks based on assessed need.	Carers are supported in their caring roles	Ongoing. Strategy to be updated and agreed – October 2011	Wiltshire Council, NHS Wiltshire	Wiltshire Council, NHS Wiltshire, AWP, Non-statutory providers	G	A wide range of activity is taking place to support carers, including commissioned services, and an action plan has been agreed by the Wiltshire Carers Action Group following an SHA self-assessment of carers services. Wiltshire Council funds a range of short break opportunities for carers of people with dementia.
0802	The jointly agreed Carers' Strategy and Implementation Plan reflect the needs of carers of people with dementia.	Carers are supported in their caring roles	Ongoing	Wiltshire Council, NHS Wiltshire	Wiltshire Council, NHS Wiltshire, AWP, Non-statutory providers	G	Specific needs assessment conducted alongside the JSNA (04-07-2010). Alzheimer's organisations are members of the Wiltshire Carers Action Group (multi-agency strategy carers group).
0803	Current system changed to ensure consistent recording of carers assessments and monitoring of performance	Carers assessments are consistently recorded	December 2011	Wiltshire Council	Wiltshire Council, AWP	A	AWP reviewing the identification and support for carers within CMHTs.

Commissioning Plan for Dementia - Objectives

0804	An information pack and service directory produced by carers will be distributed in different formats	Carers are provided with good quality information, advice and support	November 2010	Wiltshire Council	Wiltshire Council, AWP, Non statutory providers, NHS Wiltshire	G	'Caring for people with dementia' booklet produced and distributed on a continuous basis. Available on Wiltshire Council website. Positive feedback from families and staff.
0805	Deliver a range of training for carers to meet their needs. This will include carers education courses in the 4 localities over the next 12 months	Carers report being able to look after their own well-being and that of the person they care for	January 2011	Wiltshire Council	Wiltshire Council, Non statutory providers	G	Training delivered across Wiltshire for carers of people with dementia by the Alzheimer's organisations and carer support organisations.
0806	Increase the number of carers accessing breaks through direct payments	Carers report increased choice and control	Ongoing	Wiltshire Council	Wiltshire Council, Non statutory providers, AWP	G	
0807	A carers reference group is established in order to contribute to the planning, improvement and development of services.	Carers report feeling more involved in planning, service improvements and developments	Ongoing	Wiltshire Council	Wiltshire Council, Non statutory providers, carers	G	One Carers Reference Group has been established specifically for dementia. Meets every three months. Carers from the four generic carers focus groups are represented.
0808	Ensure that the number of BME carers are identified by services	Numbers of BME carers are accurately collated	Ongoing	Wiltshire Council	Wiltshire Council, Non statutory providers	A	Included within contract specifications and reporting.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 9

Chapter 9 – Improved quality of care for people with dementia in general hospitals				Vision Statement: Staff working in general hospitals will understand the needs of people with dementia and will have access to specialist support from MH liaison staff.			
Planned Commissioning Activity							
Actions		Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
0901	Acute and community hospitals have identified senior leadership to improve and assure the quality of care of people with dementia using these services.			NHS Wiltshire	NHS Wiltshire, GWH, RUH, SFT	G	SFT: Peter Hill, Interim Chief Executive WCHS: Dawn Hales, Asst Director Adult Services
0902	All acute and community hospitals within the PCT area have a dementia care strategy and improvement plan in place. Progress is monitored regularly by the acute and community hospital Boards. The PCT reviews the quality of care of people with dementia through its contracting and performance management mechanisms.			NHS Wiltshire	NHS Wiltshire, GWH, RUH, SFT	G	Improvement plans in place, following on from SFT and WCHS self-assessment processes. Delivery of dementia strategy is included in Performance meetings with each of SFT and WCHS, plus each provider's Clinical Quality Review Group. Delivery of improved services for people with dementia has been included in the 2011-12 CQUINs.
0903	People with suspected or known dementia using acute and general hospital inpatient services are assessed by a mental			NHS Wiltshire	NHS Wiltshire, GWH, RUH, SFT	A	Liaison services in place and additional capacity being worked up with each provider.

Commissioning Plan for Dementia - Objectives

	health liaison service that includes within its functions the assessment of needs, and interventions for people with dementia.						
0904	National Audit of Dementia Care in General Hospitals			NHS Wiltshire	NHS Wiltshire, GWH, RUH, SFT	G	Completed and action plans in place
0905	Develop steering groups in acute trusts to deliver on the outcomes (right).	1. There is a year on year increase in the number of staff working in general hospitals who have received dementia training.	A time limited work stream including the three acute trusts and community hospitals.	NHS Wiltshire	NHS Wiltshire Acute Trusts Wiltshire Council	G	On-going
0906	Consider opportunities to use commissioning leverage (eg C-QUIN) to maintain momentum	2. Patients in general hospitals have timely access to specialist assessment and advice when required. 3. There is a measurable reduction in delayed discharges for patients with dementia.		NHS Wiltshire	NHS Wiltshire		On-going Delayed transfers have reduced from 84 to 30 year-on-year. Delivery of improved services for people with dementia has been included in the 2011-12 CQUINs.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 10

Chapter 10 – Improved intermediate care for people with dementia				Vision Statement: People with dementia have access to effective intermediate care services when required.			
Planned Commissioning Activity							
Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments	
1001	Intermediate care and re-ablement services are available for people living with dementia. There is a comprehensive joint commissioning strategy in place, with funding identified.	People with dementia have easy access to good quality intermediate care services.	Ongoing	Wiltshire Council	NHS Wiltshire	G	<p>NHSW & Wiltshire Council Section 256 agreement around Re-ablement funding:-</p> <p>Principle The Wiltshire health and social care community will continue to deliver health and social care based on a delivery system which provides care and advice, that gives people confidence that care will be provided at home whenever possible and in hospital when that is clinically necessary. In this model capacity begins with the capacity of people to care for themselves, embraces the capacity of general practices and community health and social care services to provide support at home, and includes the capacity of the community health, hospital, nursing home and domiciliary care sectors to provide complex medical, nursing and rehabilitative care.</p> <p>Outcomes</p> <ol style="list-style-type: none"> 1. To reduce the total number of people entering care homes (this to include people who are self-funding) 2. To reduce the numbers of people who are in residential care who then require transfer to nursing level care home (the escalation rate).

Commissioning Plan for Dementia - Objectives

						<p>3. To, wherever possible and appropriate, avoid emergency admissions to hospital by the accessing of alternative care pathways.</p> <p>4. To achieve and maintain total delayed transfers of care at 1% of the bed base</p> <p>5. To reduce length of stay for emergency admissions to acute hospitals and all admissions to community hospitals.</p> <p>The outcomes are not patient group specific but, by their very nature, will primarily be supportive of alternative care pathways and care coordination for older people, particularly those with dementia, people with complex health and social care needs and people requiring end of life care.</p>
--	--	--	--	--	--	--

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 11

Chapter 11 – Considering the potential for housing support, housing-related services and telecare to support people with dementia and their carers				Vision Statement: There will be additional options to prolong independent living and delay reliance on more intensive services.			
Planned Commissioning Activity							
Actions		Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
1101	A housing and support strategy for older people is in place with the PCT's contribution agreed, and with active housing.	People have appropriate access to services that support them to live at home independently.	Ongoing	Wiltshire Council	Wiltshire Council, NHS Wiltshire	G	Housing Strategy in place and currently being refreshed to cover 10 year period. Including: Joint tender process (NHS Wiltshire and Wiltshire Council) under way for community equipment, including provision for assistive technology and telecare in peoples' homes. Order of St John's design pilot
1102	Consider linking out of hours, Wiltshire medical services, Telecare and Telehealth.		Autumn 2011	Wiltshire Council NHS Wiltshire	Wiltshire Council NHS Wiltshire	G	Telecare pilot in West Wiltshire. Of 470 on pilot, 240 are people with dementia. This will be offered as part of integrated community equipment service in 2011 across Wiltshire.
1103	Increase the amount of extra care housing available to people living with dementia.		Ten year plan	Wiltshire Council	Wiltshire Council NHS Wiltshire Non statutory provider	A	The Older People Accommodation Development Strategy will deliver additional care and nursing housing for people with dementia.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 12

Chapter 12 – Living well with dementia in care homes				Vision Statement: There will be improved quality of care for people with dementia in care homes by the development of explicit leadership for dementia within care homes, defining the pathway there and the commissioning of specialist in-reach services from community mental health teams.			
Planned Commissioning Activity							
Actions		Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
1201	All local care homes have access to multi professional health and social care in reach services.			NHS Wiltshire	NHS Wiltshire, Wiltshire Council	A	Neighbourhood teams, AWP teams and social care teams in-reach to nursing and residential homes. 7-day a week (QIPP) project includes pilots for improving support to nursing and residential homes (NTs, GPs, social services, AWP and other). Ongoing service redesign with AWP regarding services for people with dementia includes for enhancing the in-reach model.
1202	Joint commissioning arrangements and market development are in place.			NHS Wiltshire	NHS Wiltshire, Wiltshire Council	A	Needs assessment completed, resultant market strategy for care homes developed and now being implemented.
1203	Pilot the dementia quality mark scheme in care homes across Wiltshire	People with dementia who live in care homes receive high quality care and support.	September 2012	Wiltshire Council	Wiltshire Council, AWP, NHS Wiltshire, Non Statutory Providers	A	A one year pilot to be launched in summer 2011. This will act as a kitemark which will be awarded to care homes who have evidenced that their services meet certain standards in respect of the care they provide for people with dementia.
1204	Confirm liaison services role in supporting care homes		October 2011	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	A	Business case to be presented to OSC in September 2011.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 13

Chapter 13 – Improved End of Life care for people with dementia				Vision Statement: People with dementia who are approaching the end of their life have access to appropriate services			
Planned Commissioning Activity							
	Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
1301	There is a clear connection between the Primary Care Trust's End of Life Care Strategy and care planning which takes account of needs of people with dementia.			NHS Wiltshire	NHS Wiltshire	G	End of Life Strategy Group and End of Life 7-day a week action team (QIPP) includes for the needs of patients with dementia.
1302	Where services have been commissioned, staff working with people with dementia requiring end of life care have the appropriate skills, knowledge and experience. This includes staff working in hospital, community, nursing home and residential care.			NHS Wiltshire	NHS Wiltshire	A	Training to be delivered by Dorothy House Hospice commissioned from the EofL funding will run 2 day training covering EofL specifically for patients with Dementia. Covering communication and symptoms.
1303	Roll out availability of 'Just in Case' boxes for suitable patients with dementia		Pilot in October 2010 and if successful aim to roll out January 2011	NHS Wiltshire	NHS Wiltshire		

Commissioning Plan for Chapter 14

Commissioning Plan for Dementia - Objectives

Chapter 14 – An informed and effective workforce for people with dementia.				Vision Statement: All staff (not just specialist mental health staff) who come into contact with people with dementia will have access to a dementia training programme.			
Planned Commissioning Activity							
	Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
1401	A jointly agreed Local Authority/PCT dementia care workforce development strategy is in place with funding to implement the strategy. This strategy includes the involvement of carers and people living with dementia in delivering training programmes.	Staff have a good understanding and awareness of how to support people with dementia and their carers	Ongoing	Wiltshire Council	Wiltshire Council, NHS Wiltshire	A	<p>Workforce Sub Group reports into Dementia Delivery Board.</p> <p>WCHS: Role description agreed by Wiltshire Dementia Steering Group aligned to South West model. To be included as an Appendix to all named dementia champion job descriptions. Training programme and record of attendance in place. Dementia awareness for all staff, Champions to do additional specific training e.g. EOL care. Outstanding areas for named champions (nearing completion). Named champions to attend an initial launch June 2011 with carers involvement. To be accompanied by SW Dementia partnership workbooks & ongoing training to support implementation & monitoring of regional standards. The Trust is using skills for care standards for dementia awareness. Caring for Someone with Dementia booklet now available. This is Me document beginning to be flagged to patients & carers</p> <p>SFT: All DMTs NB Lead Clinicians & ward / department leads (Sisters/Charge Nurses) are to be</p>

Commissioning Plan for Dementia - Objectives

							named champions & will support the development of influencing skills in named champions at all bands across the dementia pathway. Champions identified include the Trust RCN representative, Customer Care, Trust governors, dietetics, portering & voluntary services. The Trust has a patient information lead & the Trust has achieved the Information Standard for all current patient information.
1402	All commissioning specifications and contracts for services for people living with dementia specify that staff must have received training in working with people with dementia; and all providers are able to demonstrate the competence of staff working with people with dementia.	Staff have a good understanding and awareness of how to support people with dementia and their carers	Ongoing	NHS Wiltshire, Wiltshire Council	NHS Wiltshire, Wiltshire Council, AWP, Non-statutory providers	G	Included in 2011-12 contracts and the Help to Live at Home service specification
1403	Ensure the Good Neighbour Scheme is able to identify and support people with dementia		December 2011	Wiltshire Council	Wiltshire Council, Community First, Alzheimer's Society	G	All of the scheme coordinators will receive comprehensive training on identifying people with dementia and working with them in an appropriate way to meet their needs.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 15

Chapter 15 – A joint commissioning strategy for dementia		Vision Statement: The joint commissioning strategy will set out the joint vision for dementia services for Wiltshire and the actions required to achieve the vision					
Planned Commissioning Activity							
	Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
1501	1501 A joint, local strategy to deliver Living well with dementia: A National Dementia Strategy has been agreed and is under implementation.	Organisations identify dementia as a priority and people with dementia and their families receive appropriate and high quality services and support.	Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council, AWP	G	Strategy and action plan agreed with JCB. Action plan is owned by the Dementia Delivery Board and is currently being updated.
1502	The joint local strategy and its implementation are being routinely reviewed and informed by people living with dementia, their carers, and partners in the voluntary and Third sector.		Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council, Non-statutory services	G	Carers Group reports into Wiltshire Dementia Delivery Board. Carer and User representatives are on the Board. Each of SFT and WCHS have in place carer feedback arrangements. Memory Support/Carer's Group operates in South Wiltshire and feedback is regularly obtained.
1503	There is evidence that local senior leaders are committed to working jointly to lead the delivery of the local strategy.		Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	G	Director of Performance Improvement - Joint Chair for the Wiltshire Dementia Delivery Board with George O'Neal, Wiltshire Council Head of Commissioning (Mental Health, Substance Misuse and Safeguarding Adults)
1504	Senior leadership for dementia is identified, and accountability for delivery of local dementia		Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	G	PCT NED: Christine Reid Wiltshire Council: Jemima Milton

Commissioning Plan for Dementia - Objectives

	strategy is established.						
1505	Joint commissioning arrangements are in place.		Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	G	Joint contracting arrangements in place.
1506	A resourced implementation plan is in place.		Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	A	Action plan in place and resourced via 2011-12 contracts.
1507	The PCT has undertaken work with partners to determine demand and capacity requirements of local dementia service, in line with the economic analysis of Living well with dementia: A National Dementia Strategy		Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council, AWP, Non-statutory services	A	JSNA
1508	PCT investment for dementia services in 2010/11 has been identified and agreed.		Ongoing	NHS Wiltshire	NHS Wiltshire, Wiltshire Council	G	Investment by LA and PCT identified for 2011-12.

Commissioning Plan for Dementia - Objectives

Commissioning Plan for Chapter 16

Chapter 16 – Prescribing antipsychotic medication		Vision Statement:				
Planned Commissioning Activity						
Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
1601	The prescription of antipsychotic medication for people with dementia is in line with NICE guidance and government policy.		NHS Wiltshire	NHS Wiltshire	A	Currently working with BANES, Swindon and AWP to ascertain numbers of patients receiving antipsychotic. GPs have been asked to report by the end of April 2011. Once all patients have been identified they will be assess by AWP consultant. Subsequently work will begin on a robust care pathway to avoid the over prescribing of this type of medication for people with dementia.

Commissioning Plan for Chapter 17

Chapter 17 – Prescribing in line with NICE technology appraisal T111		Vision Statement:				
Planned Commissioning Activity						
Actions	Outcomes	Milestones	Lead Agency	Contributors	Progress (RAG)	Comments
1701	The prescription of anti-cholinesterase inhibitors is in line with NICE Technology Appraisal T111.		NHS Wiltshire	NHS Wiltshire	A	This has been presented to all 3 Drugs and therapeutics committees and all possible prescribers do so in line with NICE guidance.